National Instruments Software

Uninstallation Guide

For Customers Using Our Software

In response to a security vulnerability disclosed in the NI component “NI-PAL,” we are providing instructions for uninstalling National Instruments Software that includes NI-PAL.

This manual explains the procedure for uninstalling National Instruments Software installed on your computer. If you are uninstalling NI-PAL, please follow the instructions in this manual.

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1. Uninstalling Our Software

This guide uses “GL28-APS” as an example. Please substitute the name of the software you are using.

Example :
GL100_240_840-APS
CS-810 Semiconductor Parameter Measurement
CV Measurement Tool

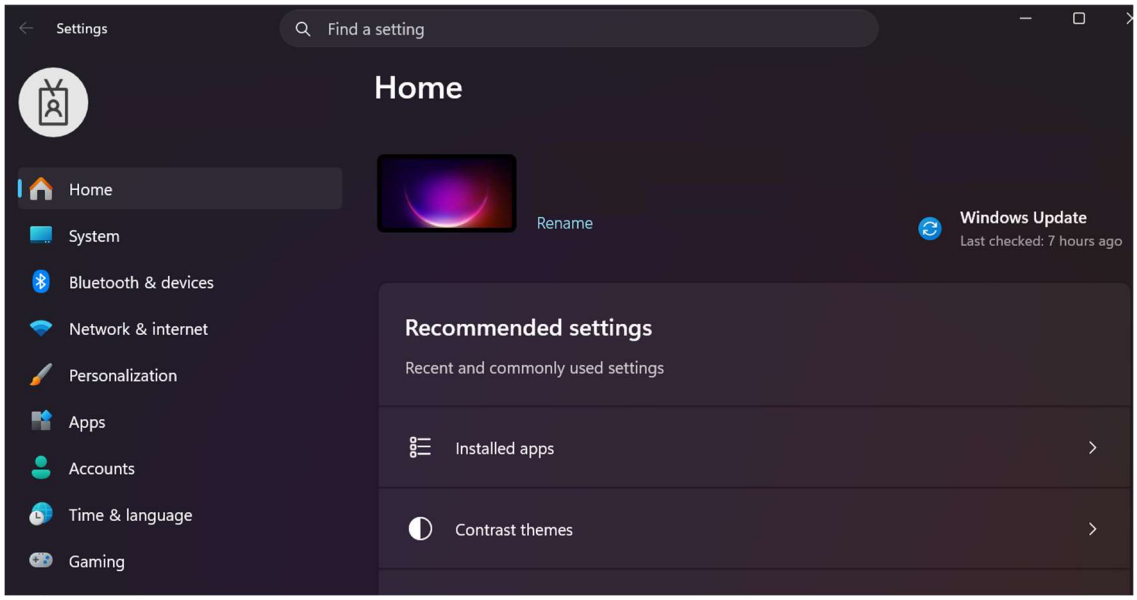
1.1 Preparation Before Uninstallation

Please close all of GRAPHTEC IWATSU Test Instruments Co., Ltd.’s application software.

1.2 Open the Settings

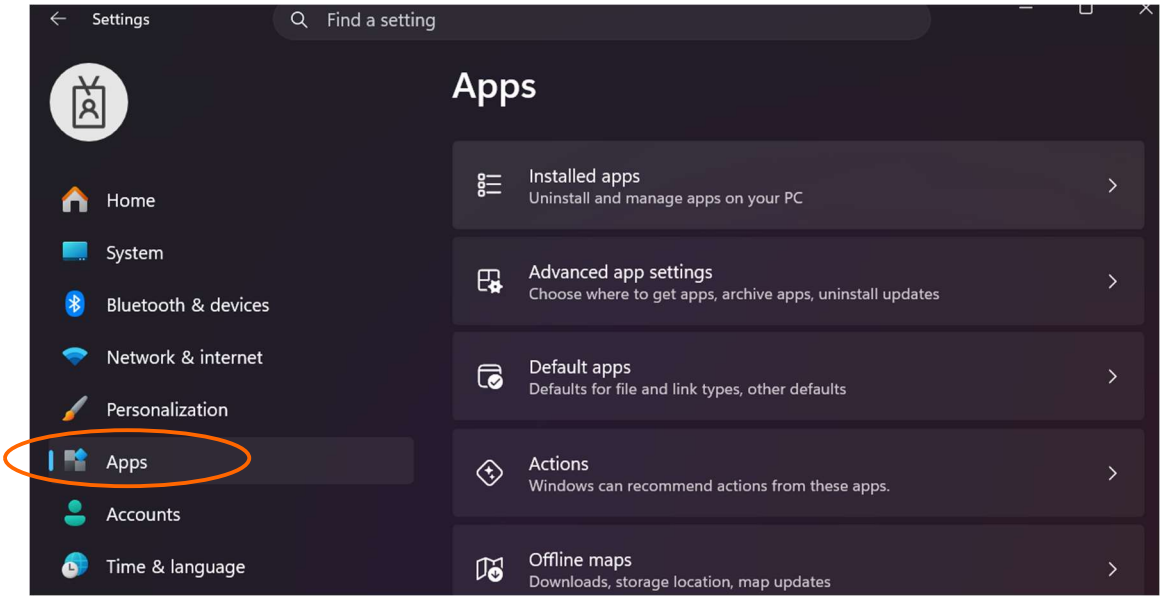
Follow the steps below to open the settings.
① Press the Windows key.
② Press Windows + I to open Settings.

※The Windows key is the key labeled “⊞” (Windows logo) on your keyboard.



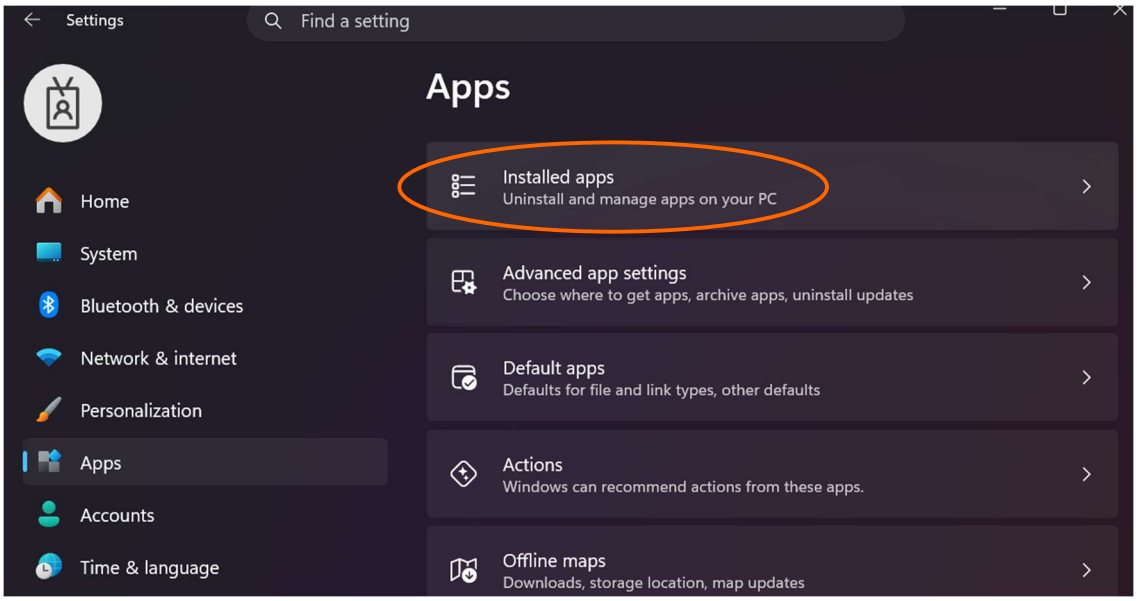
1.3 Open “Apps”

Click “Apps”.



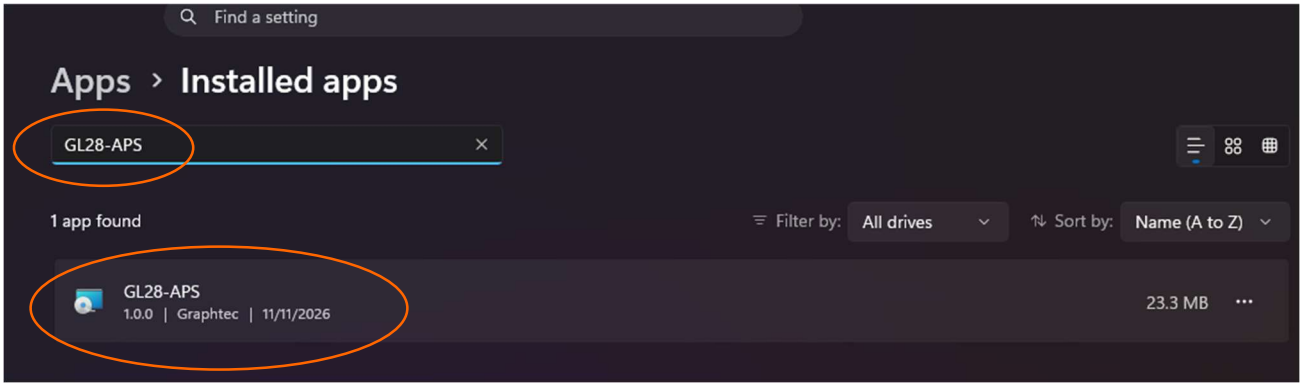
1.4 Open “Installed apps”

Click “Installed apps”.



1.5 Search for “GL28-APS” in “Search for apps”

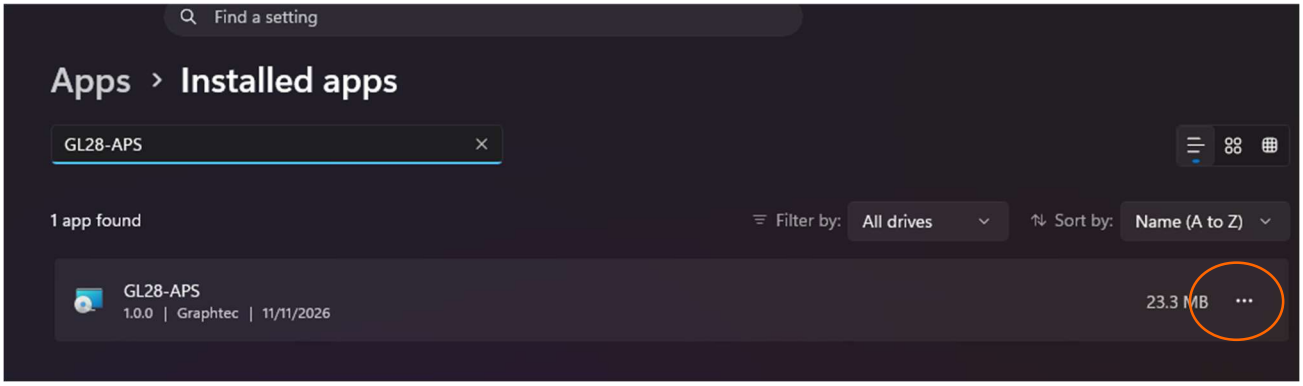
In case search for “GL28-APS” in “Search for apps”,
“GL28-APS” will appear.



1.6 Uninstall

Click the “...” on the far right and select “Uninstall” from the menu that appears.

※On Windows 10, clicking “GL28-APS” will display the “Uninstall” option; select it to proceed.



2. Uninstalling National Instruments Software

This guide explains how to uninstall National Instruments software.
However, the above software may also be used by LabVIEW-related software other than our own, as well as software from other vendors.

Uninstalling “National Instruments Software” may cause these programs to stop functioning properly, therefore, please verify your current environment before proceeding with the uninstallation.

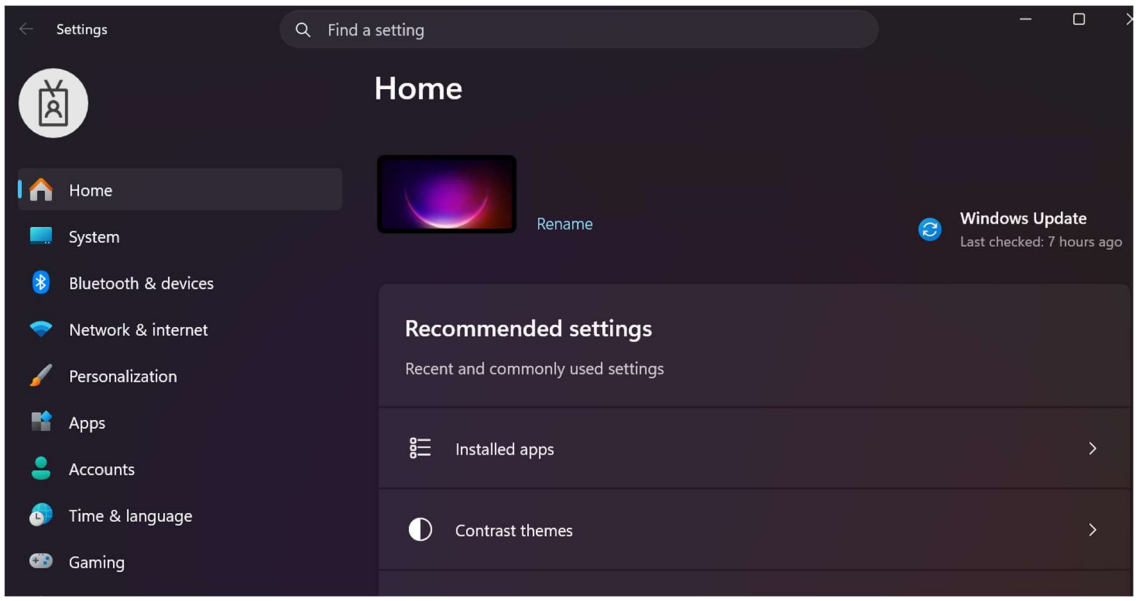
2.1 Preparation Before Uninstallation

Please close all LabVIEW-related software and any third-party software created using LabVIEW.

2.2 Open the Settings

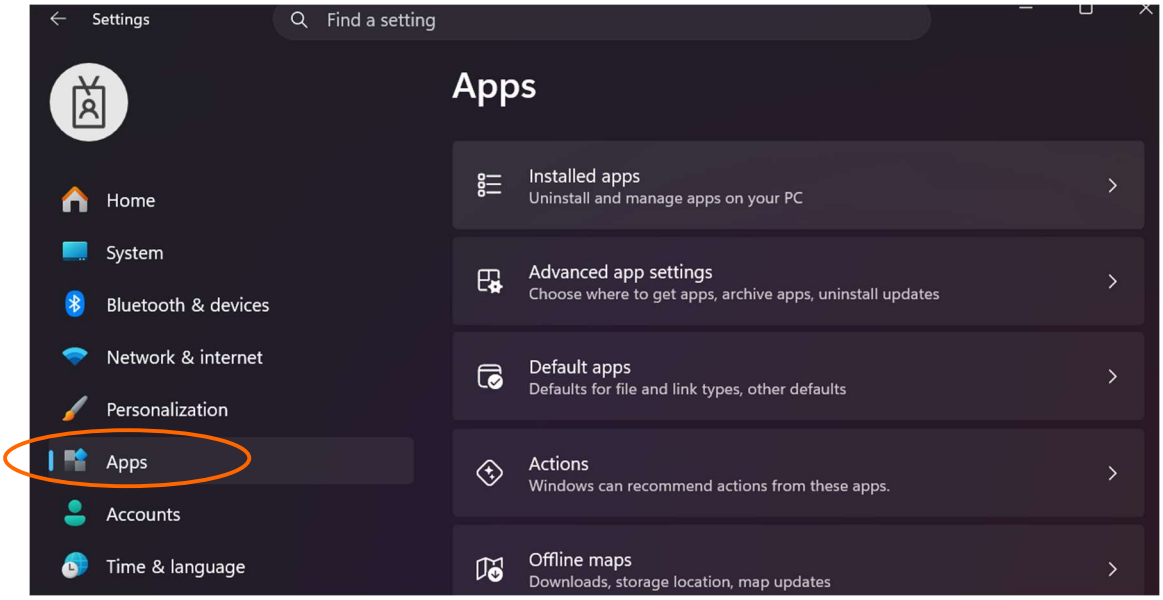
Follow the steps below to open the settings.
① Press the Windows key.
② Press Windows + I to open Settings.

※The Windows key is the key labeled “⊞” (Windows logo) on your keyboard.



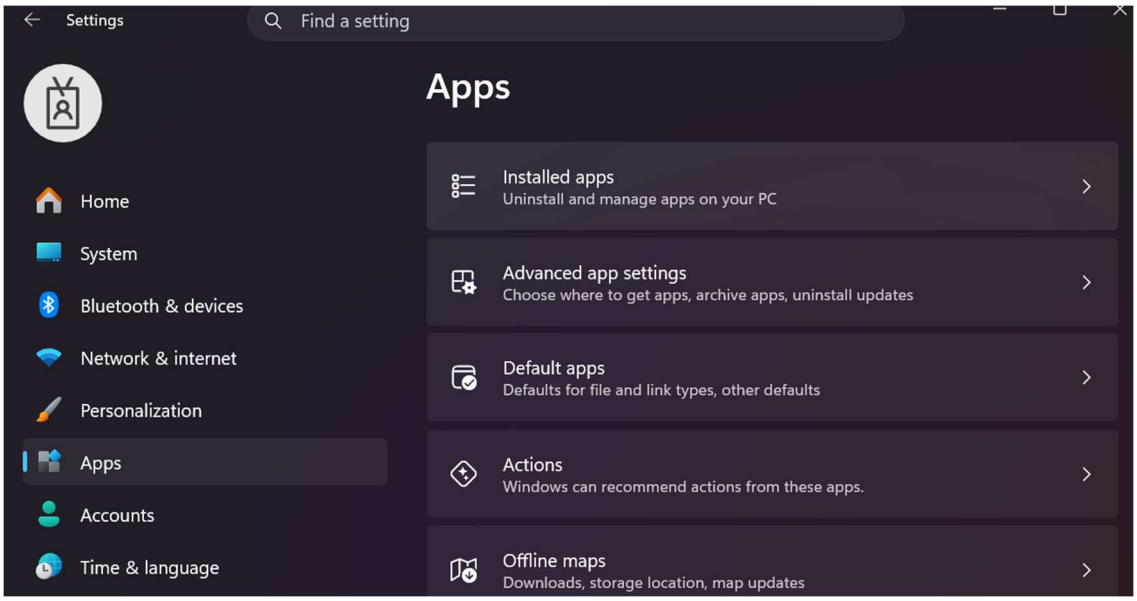
2.3 Open “Apps”

Click “Apps”.



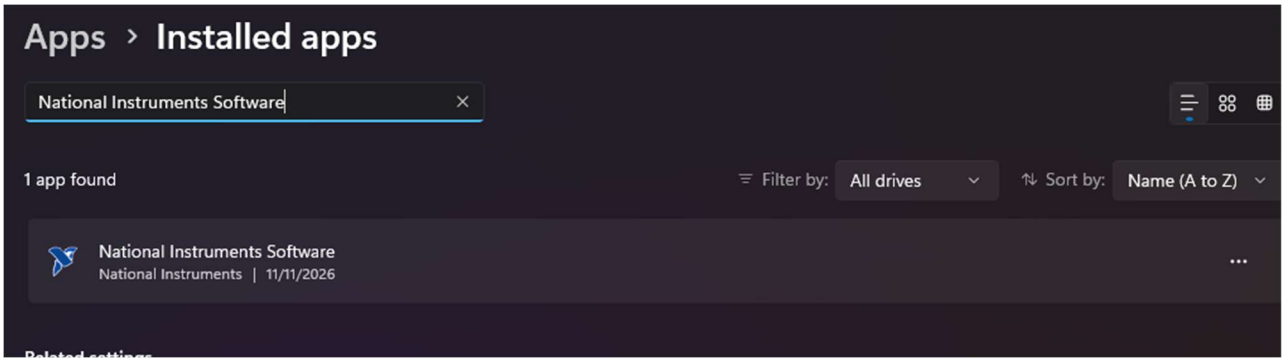
2.4 Open “Installed apps”

Click “Installed apps”.



2.5 Search for “National Instruments Software” in “Search for apps”

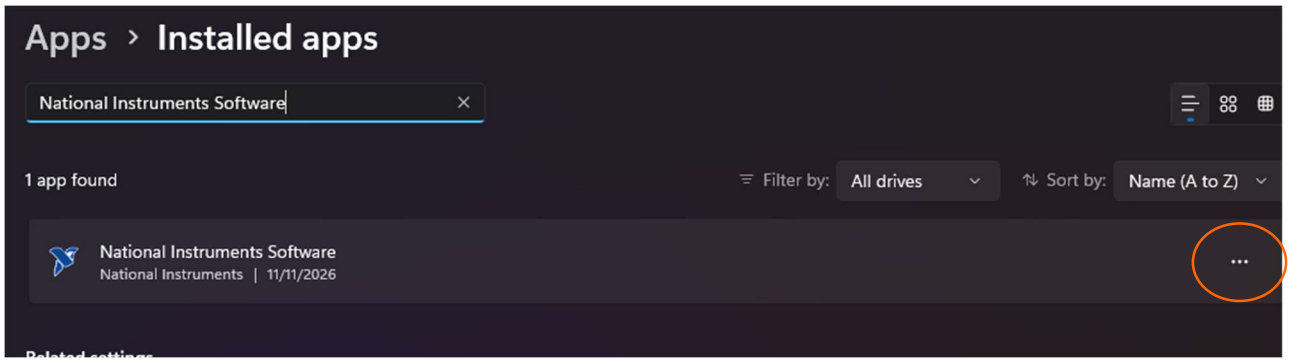
In case search for “National Instruments Software” in “Search for apps”,
“National Instruments Software” will appear.



2.6 Uninstall

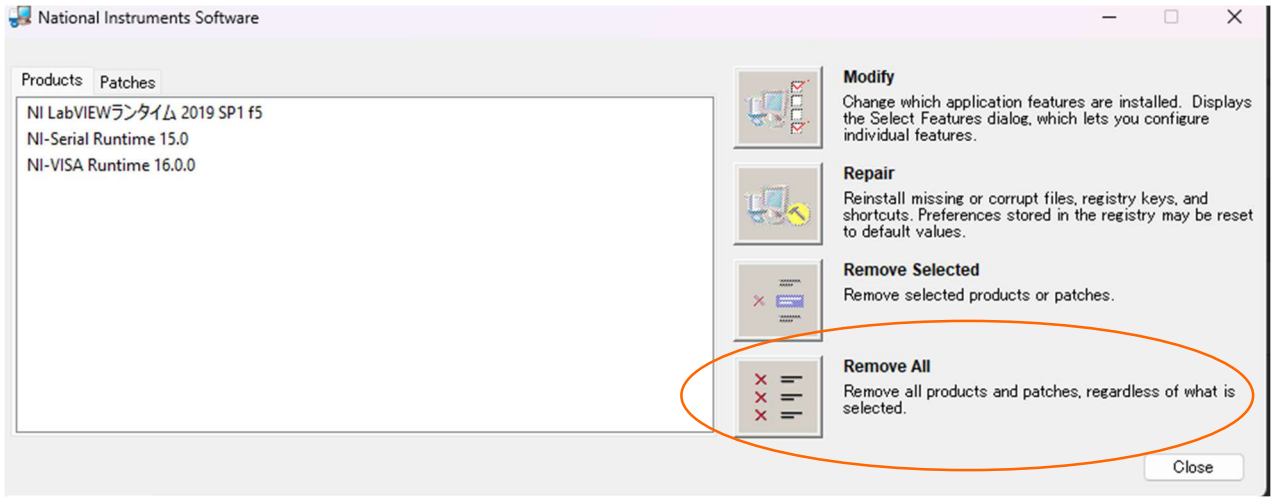
Click the “...” on the far right and select “Uninstall” from the menu that appears.

※On Windows 10, clicking “National Instruments Software” will display the “Uninstall” option; select it to proceed.



2.7 Select “Remove All”

Once the uninstaller launches, select “Remove All”



After uninstallation is complete, please restart your computer.

The uninstallation of NI-PAL is complete.

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